**Incident Response Plan Testing Report**Nexelus

**Date of Test:** April 21, 2025  
**Prepared By:** Information Security Department  
**Testing Frequency:** Annual  
**Audit Framework:** SOC 2 – Trust Services Criteria

1. **Purpose**

To validate the effectiveness and readiness of the Incident Response Plan (IRP) through an annual test and to demonstrate compliance with SOC 2 control requirements related to Security and Availability.

2. **Test Summary**

* **Type of Test:** Real Time Exercise that coincides with System Update on April 21, 2025
* **Participants:** Tauseef Shahzad, Arshad Sadal, Anees Rahman
* **Location:** Development Hall
* **Duration:** 24 hours

3. **Test Objectives**

* Confirm incident detection and escalation mechanisms function as designed
* Evaluate communication protocols and stakeholder engagement
* Review containment and recovery processes
* Identify improvement areas and document follow-up actions (If required)

4. **Test Results Overview**

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| **Control Area Control Area** | **Evaluation** | **Notes** |
| Detection & Identification | Effective | Email triggered alerts swiftly, incident recognized within time |
| Escalation & Notification | Timely | Relevant stakeholders informed based on Notifications. Ticket generated to inform Support |
| Containment & Eradication | Adequate |  |
| Recovery & Post-Incident Review | Strong | The recovery was successfully executed by Support Team same day. |
| Documentation & Record Keeping | Complete | Incident report created and addressed in timely manner |

6. **Remediation Plan**

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| **Action Item** | **Target Completion Date** |
| None required |  |
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